



**Maintaining a sustainable Future  
for IT in Higher Education**

**Wednesday 15th June 2011**

**Time: 12:00 - 12:30**

## **Digital Tools at the University of Duisburg-Essen - a Survey Among Staff and Students**

**Speaker:** Steffi Engert, University of Duisburg-Essen

### **Abstract:**

In the last five years e-learning has spread throughout all academic departments as well as the administrative and service units of the University. To understand more precisely how and in what proportion our selection of digital tools for teaching and learning is used and to find out needs and wishes of teachers and students, in order to go on improving our service offering, we conducted a survey. The paper reports on this survey, which was conducted at the beginning of 2011 by the department Quality Development and Management in the Centre of University and Quality Management. The sample included all of the staff and one representative third of the students of the university. The paper will present the results and our conclusions for our future service offerings.