



Thursday 16th June 2011

Poster Session

On Budget is Not Enough - Lesson Learned Leaving an Email System from the 90s

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Abstract:

The task was to reduce the central costs of the university's IT-infrastructure and the recommendation was to begin with the e-mail system. When a new solution was in place the result was that the budget was cut with 120 000 Euro per year. This presentation is a case study describing the problems arising when replacing the ageing e-mail system and how they were solved. The presentation will take a look at the preliminary study of the project including cost analysis and questions coming up when it was time for the users to migrate to the new solution. It discusses the steps that had to be taken to complete the shutdown and transition to a new e-mail system. The cost analysis pointed to an annual saving of 19% for the e-mail solution. We did cut the annual costs with 30%, 90 000 Euro. On top of that we retired three applications which freed some extra resources, 30 000 euro. We are expecting a payback period of two years and four month.