



**Maintaining a sustainable Future  
for IT in Higher Education**

**Wednesday 15th June 2011**

**Time: 12:30 - 13:00**

## **A Study of Early Adopters of Shared Services and Cloud Computing with the HE Community**

**Speaker: Paul Hopkins, HE Shared Services Ltd**

### **Abstract:**

The authors of this paper conducted a substantial review of activities supporting agility necessary to support the rapidly changing requirements of the academic sector in this decade; in particular the study considered areas of activity including shared services, cloud computing and enterprise architecture developments within the HE global community, and also within other public sector and commercial sectors. The extensive study will be published by JISC in the UK during spring/summer 2011.

The authors consulted extensively with many of the leading IT vendors to identify hundreds of examples of shared services and cloud computing projects which are in production use. They have reduced these in to a smaller range of projects and described several different models for the principal officers within a University to make sense of the opportunities in these areas. The study then took specific case studies to explore in much greater detail what factors have led them to be successful (or not!) and what lessons can be adopted by HE institutions who may wish to expand their use shared services and cloud computing technologies.

This EUNIS paper will draw upon many of the findings which the authors have developed to inspire UK HE institutions to begin to change their institutional strategies and behaviours to take advantage of the efficiencies and agility that these new approaches can offer. Most are relevant to the academic community globally. A copy of the full report will be available of the HE Associates website.

See <http://he-associates.co.uk/FEAST.aspx>